



Dear Pharmacist

Teva Canada is taking this opportunity to address an important issue that affects your patient's safety, Counterfeit drugs which can closely resemble a product in color, shape and scoring.

Counterfeit Drugs are defined by the WHO (World Health Organization) as medicines which are deliberately and fraudulently mislabeled with respect to identity or source. Counterfeiting can apply to both branded and generic products and counterfeit products may include products with the wrong ingredients, without active ingredients, with insufficient active ingredients or with false packaging. Teva Canada is committed to the highest standards of drug quality and takes the issue of counterfeit drugs very seriously. Counterfeit medication puts patient's safety at serious risk.

Teva Canada works closely with law enforcement agencies and regulatory authorities to identify any counterfeit medication and protect patients by removing counterfeit medication from the marketplace. For the safety of your patients you can ensure the authenticity of the medication that is dispensed to patients by purchasing the products produced or marketed by Teva Canada only from distributors authorized by Teva Canada.

Counterfeit medications have negative health outcomes for patients and cost the public healthcare system millions of dollars due to higher healthcare costs as a result the potential adverse effects of falsified medication. If you have any concerns regarding counterfeit medication resembling a Teva product or to report counterfeit medication please contact Teva Canada at 1-800-268-4129.