



October 18, 2021

RE: APOTEX HOLIDAY SCHEDULE – 2021

Dear Partner,

As we prepare for the holiday season, please note our office schedule below:

- ❖ Friday December 24, 2021 OPEN (REGULAR BUSINESS HOURS)
- ❖ Monday December 27, 2021 CLOSED
- ❖ Tuesday December 28, 2021 CLOSED
- ❖ Wednesday December 29, 2021 OPEN (REGULAR BUSINESS HOURS)
- ❖ Thursday December 30, 2021 OPEN (REGULAR BUSINESS HOURS)
- ❖ Friday December 31, 2021 CLOSED
- ❖ Monday January 3, 2022 OPEN (REGULAR BUSINESS HOURS)

In order to meet your delivery requirements, please ensure your **narcotic orders** are received no later than **Monday December 13, 2021** for delivery prior to December 16, 2021. This is due to our regulatory requirements to complete our year end cycle count.

For cold chain shipments, please note the following:

- ❖ Orders received by December 20, 2021, will be shipped by December 24, 2021
- ❖ Orders received by December 29, 2021, will be shipped by December 30, 2021
- ❖ **NOTE:** Our office is closed on Friday December 31, 2021 as indicated above

Due to carrier schedules, **orders received on December 30, 2021 after 12:00 Noon**, may not be shipped until the week of January 3, 2022.

Should you have any concerns, please do not hesitate to contact Apotex Customer Service @ 1-877-4APOTEX or email directly to CSservice@apotex.com.

Best regards,

Azire Pacheco
Manager, Order Management & Customer Service